



# Corona Pandemic: Patient Process

## Office Visit: Appointments

Patients schedule for appointment with the provider, will come to the office entrance where they will have their temperature(s) taken and complete a questionnaire. Using the temp and answers to the questionnaire, the staff member will determine if the patient has passed the Covid-19 screening, If so, the patient will proceed to the check-in counter (Patients may wait in their vehicle if they choose to do so).

## Covid-19 Testing (Only)

Patients who are coming for Covid-19 testing only, should park their vehicle and call 706-255-4038 (Central Center; College Avenue) or 706-543-1145 ext. 7014 (East Center; McKinley Drive). All patient information will be taken via phone and transferred to the clinic support staff (CSS). CSS will come to the patient's vehicle to take patient's temperature and conduct Covid-19 test. Test results may be delivered via several methods (email, text, patient portal, and/or phone call).